

## ANNUAL MEMBER SURVEY 2022

Name (optional)		Membership No (optional)	
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What is your membership category?						Other	
Family		Joint		Individual		Concession	
Squash		Company		Staff		A Card	

How do you normally travel to the Club? (tick one)							
Car		Bicycle		Bus/Train		Walk	

Which facilities do you regularly use?					
Swimming Pool		Courses		Changing Rooms	
Fitness Rooms		Squash		Lockers	
Exercise Classes		Tennis		Online Booking	
Cycling Studio		Badminton		Children's Camps	

How satisfied are you with the following?	Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied
General Service				
Quality of Information				
Cycling Studio				
Car Parking Arrangements				
Changing Rooms				
Cleanliness				
Newsletter/Email Alerts				
Attitude/ Helpfulness of Staff				
Range of Activities Offered				
Swimming Lessons				
Sports Courses				
Fitness Instruction				
Access Control & Security				
Overall Value for Money				

Please describe one key change you would like to see happen during 2022/2023:

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Please comment on the opening hours of the facilities (bearing in mind the constraints of shared use with the the College:

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What are your comments regarding the activity programming?

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Please give us your feedback regarding the quality of the facilities:

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Any other comments and / or suggestions you may have (use more paper if necessary):

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Please return this form to the Sports Club Reception or  
email back to [sportsclub@dulwich.org.uk](mailto:sportsclub@dulwich.org.uk)  
by 5 June 2022

**We appreciate you taking the time to fill this survey.**  
**We value your feedback!**

