

Temporary arrangements for Swimming Pool use.

Version 1 (28/7/20)

- All sessions must be booked in advance either [online](#) or by telephone 020 8299 9292. We regret that no bookings can be made in person at Reception to minimise congestion.
- THE BOOKING SYSTEM IS NOW OPEN FOR MONDAY 3 AUGUST ONWARDS, YOU CAN BOOK UP TO 10 DAYS AHEAD. PLEASE NOTE SESSION TIMES CAREFULLY AS SOME HAVE CHANGED.
- If you do not yet have an online booking password, click "Registered without Password" to generate this yourself (this is now working again).
- Each swim session will have a maximum of 16 swimmers. Most sessions are 45 minutes followed by 15 minutes cleaning time. You may bring small personal swim accessories but keep them close and safe.
- The changing rooms are to be used only for toilets and hand washing. The showers are closed. Please come wearing swim attire.
- Please queue with 2m spacing at the glass door of the Swimming Pool. Wait for the Lifeguard to invite you in when cleaning has been completed and the area is safe.
- Proceed down the left side of the pool and round the deep end to the spectator seating, maintaining 2m distance. Prepare to swim on poolside and leave belongings on the seating area or blue benches. Maintain 2m distancing at all times, which may mean waiting for others to enter the pool.
- The pool will be 3 equal sections (except for Family Swim), and there must be the same number of swimmers in each section.
- At the end of your swim, towel down and dress on poolside (as you might on a beach), leave by the grey fire exit doors and walk around the Sports Centre to the car park and exit. At night this route will be lit. You must leave within 5 minutes please to allow for cleaning.
- Elderly or vulnerable members may request use of the accessible changing rooms, 1 person at a time.

We do understand that changing on poolside and the closing of showers is far from ideal, but there is no safe way to operate our small changing rooms and showers without reducing attendance numbers to a very low level.

Thank you for your cooperation at this difficult time.

Please observe social distancing, wash hands frequently and clean any kit or surfaces you touch with the cleaning materials provided.

