

## Annual Member Survey 2018

Name (Optional)

M'ship No (Optional)

### 1. What is your membership category?

Family		Joint		Individual		Concession	
Squash		Comp		Staff		Other	

### 2. How Long have you been a member?

Years

### 3. How do you normally travel to the Club? (tick one)

Car		Bicycle		Bus/Train		Walk	
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### 4. Please tick which facilities you regularly make use of:

Swimming Pool		Courses		Changing Rooms			
Fitness Rooms		Squash		Lockers			
Exercise Classes		Tennis		Online Booking			
Children's Camps		Badminton		Website			

### 5. How satisfied are you with the following facilities? (please tick one box):

	Very Satisfied	Satisfied	Unsatisfied	Very Unsatisfied
General Service				
Quality of Information				
Car Parking Arrangements				
Changing Rooms				
Cleanliness				
Newsletter/Email alerts				
Attitude/Helpfulness of Staff				
Range of Activities Offered				
Swimming Lessons				
Exercise Classes				
Sports Courses				
Fitness Instruction				
Access Control & Security				
<b>Overall Value for Money</b>				

Please turn over.....



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6. Please describe one key change you would like to see happen during 2018/19:

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7. Please comment on the opening hours of the facilities (bearing in mind the constraints of shared use with the College):

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8. What are your comments regarding the activity programming?

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9. Please give us your feedback regarding the quality of the facilities:

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10. Any other comments and/or suggestions you may have (use more paper if necessary):

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**Please return this form to Sports Club Reception by Sunday 12 August latest.**

*Many thanks for your time!*

